

# GBAR Quality Policy

The GBAR Group vision is to be the preferred supplier of hazardous materials remediation work in our chosen sectors, recognised for our professionalism and absolute commitment to the safety of all and with a fair return to shareholders.

To assist us to achieve this vision, we have established and are committed to continue to maintain and improve a Quality Management System that complies with ISO 9001. This quality management system provides the framework for us to meet or exceed our customer requirements and expectations in a proactive, professional and cost effective manner.

Our Quality Management System provides a structure for us to:

- Set objectives and targets to measure our performance and identify opportunities for improvement;
- Provide adequate resources to continually review and improve our business process;
- Encourage all people to integrate quality into the way we work and promote its application as a method for continual improvement within their area of responsibility;
- Actively seek performance feedback from our customers and address opportunities for improvement that are identified.

Our ongoing use and maintenance of our system allows us to:

- Adopt monitoring and review processes that determine the needs of our clients and to work consistently to meet those needs;
- Work with suppliers in order to assist them in providing us with quality equipment, services and materials;
- Establish appropriate quality objectives and key performance indicators to ensure we meet our objectives;
- Ensure our workers are trained and competent;
- Monitor our IMS and perform regular review to identify opportunities and resolve non-compliances;
- Establish processes which provide timely and accurate information to our interested parties;
- Verify the capability and efficiency of our IMS through qualified third parties; and
- Identify, observe and comply with all statutory and regulatory requirements.

Overall responsibility for implementation of this policy is that of the Chief Executive Officer as an “officer” of the business. However, all workers and contractors have a duty to ensure that the particular requirements of the policy are adhered to where these have been implemented in the workplace.

This policy will be introduced to all workers during the company induction process, and publically displayed on all Company noticeboards.



**Ben Stoltz, Director**